



EDMONTON  
**HUMANE  
SOCIETY**

# Edmonton Humane Society Update 2021

Dr. Disa Boyd

[dboyd@edmontonhumanesociety.com](mailto:dboyd@edmontonhumanesociety.com)

# Overview

- Our Response To COVID-19
  - Modified Services
- Current Programs
- Cooperative Supports



# COVID-19 Changes for EHS

- **Deemed an essential service**
- **Closed to general public access and in person-training**
- **Operating by appointment**
  - **Adoptions, Admitting, PALS, Virtual Training (CEC & Humane Education)**
- **Animals in our care go through the same process**



| Program or Service              | Current Status     | Expected Opening  |
|---------------------------------|--------------------|---|
| Admitting                       | Modified           | <p>Limited intake of animals <b>by appointment</b> dependent on availability, including: emergencies, surrenders, and healthy stray dogs and small animals (found outside Edmonton).</p> <p>For information on surrendering a pet, <a href="#">click here</a>.</p> <p>For emergencies or strays found outside Edmonton, call <b>780-491-3522</b>.</p> |
| Adoptions                       | Modified           | <p>Online adoption process with meet-and-greet by appointment.</p> <ul style="list-style-type: none"> <li>Cats &amp; Small Animals – virtual meet-and-greet and curbside pick-up.</li> <li>Dogs – outdoor meet-and-greet (masks required).</li> </ul> <p><a href="#">Click here for details.</a></p>  |
| Bingo's Pet Shop                | Temporarily Closed | Closed as of Saturday, December 12. Re-opening date TBD.  |
| Central Bark Off-Leash Dog Park | Temporarily Closed | Closed as of Wednesday, November 24. Re-opening date TBD.   |
| Cremations                      | Modified           | By appointment only. <a href="#">Click here for details.</a>  |
| Doggie Daycare                  | Permanent Closed   | Closed as of Friday, January 8.   |
| Gift-In-Kind Donations          | Modified           | <p>For the safety of EHS staff, we are currently only able to accept <b>new</b> items. Please call <b>780-491-3507</b> to make an appointment for drop-off. You can also order items through our <a href="#">Amazon Wish List</a> to have them shipped directly to the shelter. Financial gifts may also be <a href="#">made online here</a>.</p>     |

|                                 |                    |   |
|---------------------------------|--------------------|---|
| Humane Education Programming    | Modified           | Visit our <a href="#">Humane Education At Home</a> page for resources and virtual activities. |
| Kids' Birthday Parties          | On Hold            | Re-opening date TBD.  |
| Kids' Camps                     | Modified           | <a href="#">Virtual Spring Break Camps</a> in March 2021 – Summer camps TBD                   |
| Mobile PALS Unit                | On Hold            | Cancelled for 2020.   |
| Muddy Paws Dog Wash             | Temporarily Closed | Re-opening date TBD.  |
| Private Behaviour Consultations | Modified           | Virtual consultations available. <a href="#">Click here for details.</a>                      |
| Rentals                         | On Hold            | Re-opening date TBD.  |

|                                    |   |   |
|------------------------------------|---|---|
| Spay & Neuter Programs (PALS, TNR) | <p>PALS – Modified</p> <p>TNR – On Hold</p> | <p>Currently booked PALS appointments will continue with curbside drop-off and pick-up.</p> <p>TNR program has closed for the winter season.</p>            |
| Training Classes                   | Modified                                    | <p><a href="#">Live Virtual Dog Training</a> classes now available. In person training classes on hold as of Friday, November 27. Re-opening date TBD.</p>  |
| Volunteer Programs                 | Modified                                    | <p>In-shelter volunteering on hold as of Saturday, December 12. Re-opening date TBD.</p> <p>New volunteer applications not being accepted at this time.</p> |



# PALS Program

- Reducing homeless pet population to those with financial barriers
  - Only Administration cost for spay or neuter \$25/cat and \$50/dog
  - Includes one set of vaccines and microchip
- High Demand Program
- Supported by COE & Petsmart
- as of March 2021 this program has spayed/neutered **3948** animals





# Client Participation Requirements

---

- Assured Income for Severely Handicapped (AISH)
- Social Assistance recipients
- Low Income Cut Off (LICO)
- Special circumstances as reviewed

**Application through EHS Website**

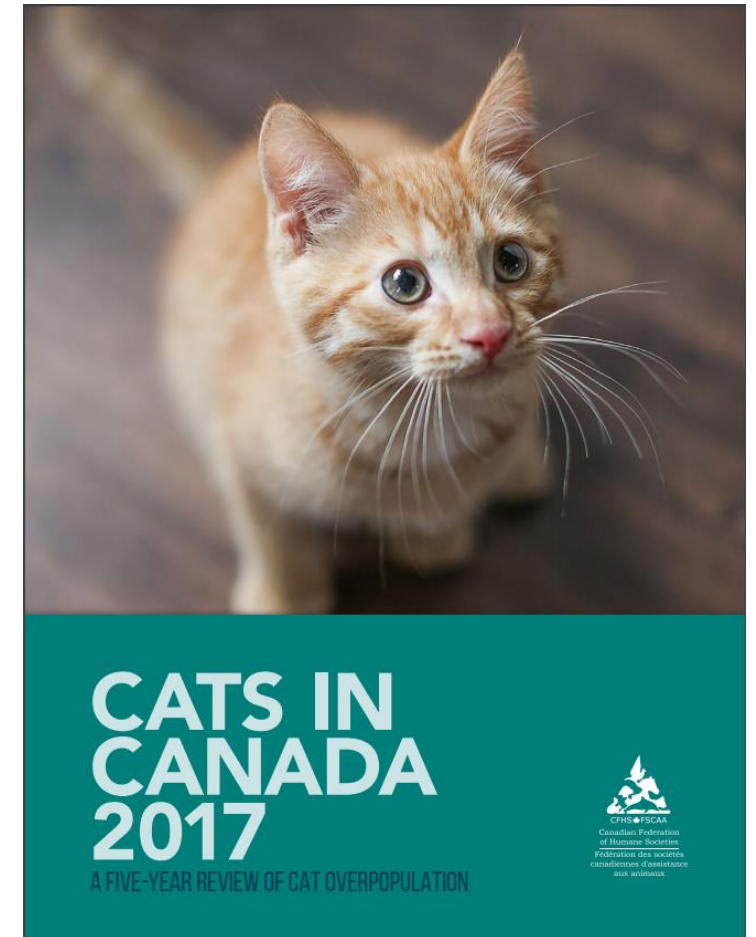






# Trap Neuter Release

- Targets feral cats just outside Edmonton city limits to reduce cat overpopulation
- Free Program, supported by donations
- Standards and application on website – animals are brought to EHS for sterilization, identification (ear notch+tattoo), vaccines, and parasite treatment if needed then returned to where they resided



# Behaviour Resources

- Free for PDFs for download
- Developed by our Animal Welfare Advisor in consultation with Medical, Behaviour, other divisions, and reputable/trusted organizations (CVMA, AVMA, Fear Free Pets, etc.)
- Supporting community pet guardians and care providers with basic information and guidance for some of the companion animals we most commonly care for.



## Pet Behaviour Resources

Download our free pet behaviour resources below to help improve the relationship you have with your pet or address specific behaviour concerns.

Can't find the answer to your question? [Contact our free pet behaviour hotline!](#)

 **Canine Resources**

 **Feline Resources**

 **Small Animal Resources**

<https://www.edmontonhumanesociety.com/covidresources/>

**Strategic Plan 2020-2024**



# Strategic Plan 2020-2024

Available on the EHS website. Outlining the organizations key divisions and high- level goals for the next 4 years.



## **ANIMALS** | Ensure optimal quality of life for the shelter animals we serve

### **GOALS**

- Enhance programs that increase animal health and well-being
- Implement medical, behavioral and enrichment programs



## **COMMUNITY** | Lead and inspire humane action

### **GOALS**

- Increase public awareness of the humane management of companion animals in the community
- Engage and inspire community members within the animal welfare community
- Develop and implement programs to engage with decision-makers in the protection and management of animals



## **PEOPLE** | Be an employer of choice and the best place to volunteer in Edmonton

### **GOALS**

- Develop and offer programs to attract and retain staff
- Develop and deliver programs to support staff well-being



## **SUPPORTERS** | Cultivate the resources to achieve our vision and mission

### **GOALS**

- Increase financial resources through new donor acquisition, stewardship and new initiatives
- Increase public awareness about the work we do
- Develop and implement programs in retail, training and cremation programs



## **FOUNDATION** | Achieve operational excellence that supports future growth

### **GOALS**

- Develop, implement and monitor key organizational strategies and frameworks
- Develop and implement operating policies and procedures
- Develop and implement plans to maintain best-in-class facilities
- Improve processes and systems to ensure fiscal responsibility and accountability
- Develop and improve processes to achieve governance excellence



# Cooperative Supports

- Internal Policy Update
- Vet clinics- complimentary exam up to 10 days post adoption- to add to list:  
[operations@edmontonhumane.com](mailto:operations@edmontonhumane.com)
- Upcoming Position Statements on: Sterilization of Companion Animals and Pediatric Sterilization of Dogs, Cats, and Rabbits



# Thank You!



Olivia



Diesel



Peppa

# QUESTIONS?

***Our Vision:  
To be a model  
of excellence  
in the  
advancement  
of animal  
welfare.***

### ***Our Mission***

*The Edmonton Humane Society enriches the lives of people and companion animals through animal sheltering, programs and services, and community engagement.*

### ***Our Values***

- *We value the compassionate care of companion animals.*
- *We value the humane treatment of all animals.*
- *We value our staff and volunteers.*
- *We value our relationships with our partners and supporters.*
- *We value our role as a recognized community leader in animal welfare.*
- *We value fiscal responsibility and careful stewardship of our resources.*